TRNS FRMD

Maximize revenue through patient engagement and efficient billing

MAKING LIFE EASY FOR:

- Patients
- Revenue cycle management team.
- Billing and Finance team
- Scheduling team

CHALLENGES

- Missed revenue and payments due to Incorrect patient information and insurance details.

- Increased turn around for billing and payment collections

- Decreased patient satisfaction due to increased hold time and multiple follow up for payments and billing.

SOLUTIONS

- Automated IVR/ AI voice bots for follow ups and collecting patient info.

- Automated voice and sms reminders for scheduling and payments.

- Omnichannel messaging for verification and updates to patient information.

- Automated Data entry through integration with EHR/EMR/Billing systems.

BUSINESS OUTCOMES

- Improve payment processing times by as much as 50%

- Increase productivity of agents and reduce staffing costs.

- Improve CSAT scores by serving patients through multiple channel and quick response rates.

- Increase revenue through prompt reminders and rescheduling of appointments.

Scan QR to check our Solutions

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www.btrnsfrmd.com